

HEALING AGREEMENT

AS A RECEIVER OF THIS SERVICE, YOU ARE AGREEING TO THE FOLLOWING:

1. You are not receiving psychotherapy but Life Healing services as described on the website at www.lionheartlifehealing.com
2. The Receiver (you) and the Life Healing Specialist both have the right to end services at anytime. If services are terminated, you will **not** be refunded for any services that you have already received. You may be refunded for paid services that you **did not** receive.
3. Any information shared with the Life Healing Specialist will be kept confidential. This means no information you share during services will be revealed to other parties unless:
 - a.) you give consent to reveal certain information
 - b.) the information revealed is indicative of imminent harm to self or others*
 - c.) the information is indicative of prior or current harm to children*

* b). and c.) are instances that the Life Healing Specialist is ethically mandated to report
4. Confidentiality will be fully upheld by the Life Healing Specialist at all times. However, the Life Healing Specialist cannot guarantee confidentiality if there is interference from 3rd parties (i.e if your phone is accessed by someone you live with). Precautions should also be taken by the individual receiving services to ensure full confidentiality (i.e deleting text messages after a session).
5. If at any time the Life Healing Specialist feels incapable of fully assisting in your healing, she will provide you with a referral to another service not excluding psychotherapy.
6. Payment must be received either online or in-person before services begin.
7. If you need to cancel an appointment, you must notify the Life Healing Specialist *before the time of the session*. Failure to notify the Life Healing Specialist prior to the appointment will lead to the Receiver being charged for the missed appointment.
8. Lion Heart Life Healing works to offer you the best guidance possible. Because services must be applied by the Receiver (you) to be fully effective, Lion Heart Life Healing cannot 100% guarantee that your life will automatically be changed by engaging in this service.
9. If you are dissatisfied with services, you are entitled to write a formal report by email to hlifehealing@gmail.com at which time reimbursement and referral will be considered but not guaranteed.
10. You may contact the Life Healing Specialist at anytime via email and expect a response within 1-2 business days. Phone contact is restricted to the hours of availability outlined on the website. Due to scheduled sessions and appointments, you may not immediately receive a response from the Life Healing Specialist even during hours availability, at which time you may leave a voicemail or email.

For emergencies, please contact 9-1-1.

By signing this document or indicating agreement electronically, you indicate that you fully understand and agree to the conditions outlined in this agreement.

NAME (PRINT) _____

SIGNATURE _____

DATE _____